

SBM2101 Operations Management

Unit description

SBM2101 Operations Management focuses on systematic operations planning and management. Successful operations management concerns day-to-day operations of the organisation applying quality management principles and processes, including process optimisation and continuous improvement.

This unit is a core unit in the GradCertBM, GradDipBM, MBA programs.

Learning outcomes

On successful completion of this unit, students will be able to:

- [ULO1] Demonstrate an understanding of operational planning, resource acquisition, staging, and performance assessment and improvement, applying the process approach.
- [ULO2] Demonstrate an understanding of the appropriate standards applicable to different aspects of the management functions in an organisational unit.
- [ULO3] Devise and apply effective and integrated operations-related health and safety management plans.
- [ULO4] Design and apply quality management systems to manage quality of products, processes and organisational units.
- [ULO5] Mount surveillance/monitoring schemes and measure operations, and initiating operational improvement schemes across an organisational unit.
- [ULO6] Demonstrate an understanding of the relevant laws and regulations pertaining to operations, including legal and statutory records and evidence needed.

Sydney Campus

1-3 Fitzwilliam Street,
Parramatta NSW 2150
Ph:+61 2 8319 2100

Melbourne Campus

399 Lonsdale Street,
Melbourne, VIC 3000
Ph:+61 3 7035 5300

www.apicollege.edu.au
CRICOS Provider n°: 03048D
PRV12007

Summary

Credit Points	6
Courses	GradCertBM, GradDipBM, MBA
Total Credit Points	GradCertBM: 21 credit points; GradDipBM: 39 credit points; MBA: 69 credit points
Pre-Requisites	nil
Co-Requisites	nil
Other Requirements	nil
Unit Level	Core
Duration	One semester
Mode of Delivery	On-campus face-to-face, online
Assessment	Unit project – Part A: 15%; Mid-semester test: 20%; Unit project – Part B: 15%; Unit Project – Part C: 15%; Viva voce; 15%; Examination: 20%
Prescribed Textbook	No prescribed textbook
Expected student workload	Four hours timetabled classes and four hours personal study